



District of Columbia Housing Authority

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(202) 535-1000 | dchousing.org

Executive Director Brenda Donald

Waiting List Frequently Asked Questions

What is the DC Housing Authority waitlist?

In the high-priced real estate market of Washington, D.C., thousands of families need help bridging the gap between low or moderate wages and the high cost of renting a home. The District of Columbia Housing Authority (DCHA) provides assistance to help families obtain safe, quality, and affordable housing through three types of assistance: Public Housing, Housing Choice Voucher Program, and Moderate Rehabilitation Program. To manage the great demand for these programs, DCHA maintains a waitlist.

My name is on the waitlist...

When will it reach the top?

Reaching the top of the waitlist depends on the available number of units and vouchers, when you applied, and any selection preferences you may have indicated on your application such as "homeless." Since household needs and preferences change, it is very difficult to predict when your name will reach the top. When it does, DCHA will contact you to schedule a final eligibility interview.

How can I update my information on the waitlist?

Please update your contact information, address, family composition, phone number, and more using [this form](#). To remove your name from the waitlist, you may email updatewaitlist@dchousing.org.

I am now homeless. How can I change my housing status?

Please update your housing status using [this form](#).

I speak Spanish and need to update my form in my native language, how can I get help?

Please complete [this form](#) or call 844-306-0531 and press 2 for Spanish.

How can I add my name to the waitlist?

The waitlist is currently closed to new applicants. At this time, DCHA is focused on updating information for those currently on the waitlist. This helps DCHA to match appropriately sized units to eligible heads of household on the current waitlist, reducing the amount of time to process applications and move families into their new homes.

I attended an eligibility interview but have not heard back. Who can I contact for an update?

Please email us at updatewaitlist@dchousing.org.

How can I confirm that you have my correct information?

Please call DCHA at 202-535-1000 to confirm your information is correct in our system.

I am experiencing homelessness. Can you house me?

District residents experiencing homelessness are encouraged to access emergency shelter through the Department of Human Services (DHS).

Families with minor children in their custody may access emergency shelter through the Virginia Williams Family Resource Center (VWFRC), the central intake office for all families in DC seeking assistance with their housing needs. VWFRC is located at 920 Rhode Island Avenue, NE, Washington DC, and is open Monday—Thursday from 8:30 am - 4 pm and Friday, 8:30 am - 12:00 pm. If you are a family seeking shelter outside of regular business hours, please call the Shelter Hotline at (202) 399-7093.

Individuals seeking shelter may call the Shelter Hotline at (202) 399-7093. The shelter hotline is open every day from 8 AM - 12 AM. During hypothermia season (November 1 - April 15), the shelter hotline is open 24 hours a day.

If you were not experiencing homelessness at the time of your DCHA application, please update your housing status using [this form](#).